

### **Customer feedback policy**

Your feedback is vital in helping us improve our service; so, good or bad please do talk to us about your experience and let us know what you think.

Our aim is to do everything we can to end the injustice of street connected children living or working on the streets – we would like you to help us to do this better.

Your feedback is very important to us and we are grateful to the people who take the time to help us improve our service.

You can get in touch by:

Email [contact@compasschildrenscharity.org.uk](mailto:contact@compasschildrenscharity.org.uk)

Or write to us at: Compass Children's Charity, The Business Exchange, Rockingham Road, Kettering, Northants, NN16 8JX